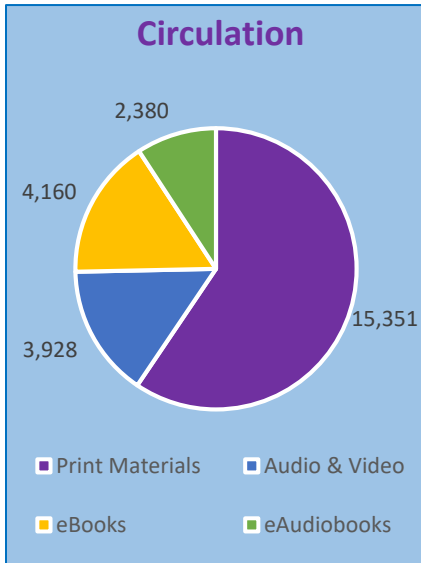




## Ellicottville Memorial Library Annual Report Jan. 1 – Dec. 31, 2021



Our story this year is one of change and adaptation. We end on a high note with COVID numbers declining and a feeling of normalcy around the library. We recently started a Chess Club as well as a Young Adult (YA) Book Club for the youth in our community. In addition, we have adult exercise and craft classes being offered once again and outside organizations are signing up to use the Community Room.

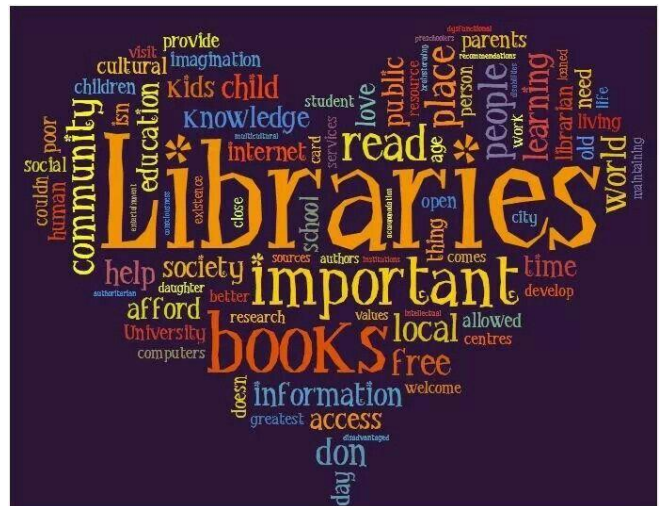
Ellicottville Rotary Foundation for Youth provided grants for both our Summer Intern and various computer upgrades. This included the purchase of new 27-inch computer monitors for all 5 patron computers and upgrades to the hard drives. They also helped to improve our Wi-Fi access.

In July we were able to remove trees behind the library to add more light and better airflow behind the building. After final landscaping this past fall and some groundcover to be planted this spring, the area will once again be inviting for patrons to use the patio area.

Over the next year we will continue to adapt and shift our services in response to our community's needs with both innovative services and the basics. We will connect people to information, experiences, and services that enhance their quality of life so our community can learn, enjoy, and thrive. We are here for you no matter what happens when we turn the page.

### Services

- Free WIFI at the Library 24/7
- Programs, classes and activities
- Computers and tablets available
- Fax, copy, scan & print documents
- Movies – DVD and Blu-ray
- Audio Books – digital and CD
- Large-print books
- Adult and Young Adult books
- Children's books and play area
- Interlibrary Loans
- Private study rooms



# Annual Report – 2021

## Ellicottville Memorial Library

|      | Circulation | Library Holdings | Card Holders | Library Programs/<br>attendance | Community Room Programs/<br>attendance | Computer usage | Library visits | Website visits |
|------|-------------|------------------|--------------|---------------------------------|--|----------------|----------------|----------------|
| 2006 | 4,644       | 11,021           | 375          | N/A/532                         | N/A                                    | 2,080          | 4,298          | N/A            |
| 2007 | 11,022      | 12,058           | 1,166        | 117/2,515                       | N/A/2,332                              | 4,240          | 13,447         | N/A            |
| 2008 | 16,280      | 13,049           | 1,588        | 111/1,388                       | 300/4,910                              | 6,732          | 28,234         | N/A            |
| 2009 | 20,695      | 13,725           | 1,977        | 128/2,028                       | 302/3,343                              | 7,146          | 29,075         | 8,966          |
| 2010 | 21,868      | 15,343           | 2,253        | 142/1,953                       | 352/3,505                              | 7,480          | 29,185         | 17,265         |
| 2011 | 23,214      | 17,073           | 2,539        | 126/2,070                       | 418/3,893                              | 7,727          | 29,464         | 19,802         |
| 2012 | 24,228      | 17,786           | 2,786        | 118/2,030                       | 421/3,969                              | 7,378          | 30,144         | 20,283         |
| 2013 | 24,101      | 22,214           | 3,009        | 119/1,925                       | 487/3,614                              | 7,169          | 28,608         | 11,247         |
| 2014 | 23,260      | 24,396           | 3,228        | 144/2,379                       | 414/3,369                              | 5,832          | 28,031         | 17,830         |
| 2015 | 23,813      | 26,440           | 3,432        | 196/2,259                       | 380/2,603                              | 6,636          | 28,375         | 17,623         |
| 2016 | 23,261      | 27,975           | 3,604        | 255/2,516                       | 440/2,460                              | 5,264          | 29,943         | 28,207         |
| 2017 | 24,856      | 29,589           | 3,728        | 224/2,396                       | 425/2,524                              | 5,299          | 26,799         | 36,150         |
| 2018 | 26,300      | 31,032           | 3,821        | 262/2,477                       | 288/1,719                              | 4,544          | 27,042         | 18,992         |
| 2019 | 27,376      | 32,717           | 3,945        | 300/3,201                       | 418/2,331                              | 4,278          | 28,229         | 26,232         |
| 2020 | 21,280      | 46,713           | 4,052        | 66/416                          | 118/626                                | 1,660          | 14,337         | 14,996         |
| 2021 | 22,112      | 45,945           | 4,144        | 156/1,121                       | 270/1,614                              | 1,948          | 18,333         | 23,301         |

The Ellicottville Library was a popular place in 2021. We circulated over 22,000 items and over 6,000 of those items were a direct result of providing access to our digital materials, which patrons can download to a variety of eReader devices using the free Libby app. Thankfully we remained open for the entire year and were able to begin providing programs and events once again. We held 426 programs with over 2,700 people in attendance. Every day we provided technical assistance to patrons regarding computers and wireless devices as well as assistance with internet searches, forms and printing. Of course, sometimes the help we offered was as simple as a good book or movie. Our resources helped people get away from it all for a few minutes or a few hours. It is no small thing to offer people moments of relaxation during very challenging times.

Although we are not up to our pre-pandemic levels, we are happy to report that all of our key usage indicators are on the rise. In addition, 89 children participated in our Summer Reading Program logging over 51,700 minutes of reading! A record number of children completed all five weeks of the program and were rewarded with a book of their own choosing.

We live in an age of information and libraries play a critical role in providing us access to that information whether it is in paper or digital format. Libraries are vital to our economy and our communities and the Ellicottville Library will continue to fulfill our mission throughout the upcoming year to promote literacy and lifelong learning.